

12/24/01
JC887 U.S. PTO

01-04-02

Docket No. 594P

A
12/24/01
JC887 U.S. PTO
10/036266

THE COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, D.C. 20231

Sir:

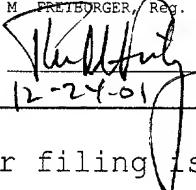
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DATE OF DEPOSIT December 24, 2001

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE
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THOMAS M. PREIBURGER, Reg. No. 27,063

SIGNED


Thomas M. Preiburger

DATE 12-24-01

Transmitted herewith for filing is the patent application of
Inventor: Kourim et al.

For: **SYSTEM FOR MONITORING AND ANALYZING THE PERFORMANCE OF
INFORMATION SYSTEMS AND THEIR IMPACT ON BUSINESS PROCESSES**

Enclosed are:

- Declaration for patent application (unsigned).
- 26 pages specification and claims.
- 2 pages abstract.
- 5 sheets of drawings.

The applicants, Kourim et al., are a small entity.

The filing fee has been calculated as shown below:

FOR:	Column 1 NO. FILED	Column 2 NO. EXTRA	SMALL ENTITY RATE	SMALL ENTITY FEE	LARGE ENTITY RATE	LARGE ENTITY FEE
BASIC FEE			\$370.00	\$370.00		\$
TOTAL CLAIMS	** -20=	*		\$		\$
INDEP. CLMS.	** -3=	*		\$		\$
MULTIPLE DEP. CLAIM				\$		\$
TOTAL				\$370.00		\$

A credit card authorization in the amount of \$370 is enclosed to cover the filing fee.

Filing fees are not being submitted at this time.

Respectfully submitted,



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Dated: December 24, 2001